



- 1. (CANCEL).
- 2. (AMENDED) [The vending system of claim 1 wherein] A vending system for verifying the delivery of a ordered product, the system comprising:

an ordering system for receiving a customer order of a product;

a product delivery system for sending the product located in a first product storage position through a delivery path to a second product receiving position;

a monitoring system located along the delivery path for detecting when the product passes through the delivery path from the first position to the second position, the monitoring system optically scanning[s] the delivery path for the product transition; and a reporting circuitry electronically coupled to the monitoring system wherein the reporting circuitry reports the result of the customer order.

3. (AMENDED) The vending system of claim [1] 2 wherein the monitoring system further comprises:

one or more light emitting source; and one or more light detection source wherein the light detection source detects a change in a light from the light-emitting source.

4. (AMENDED) The vending system in claim 3 wherein the monitoring system further comprises [of]:

an optical circuitry for optically monitoring the delivery path between the first product storage position and the second product receiving position; and

a logic circuit electronically coupled to the optical circuitry for determining whether the product passed through the delivery path, the [determination] <u>determining occurring [occurs]</u> by receiving a first logic result when light is detected, and a second logic result when light is not detected.

6. (AMENDED) The vending system in claim 3 further comprising: [of]

an optical detection aperture wherein the aperture is used to reduce the [detectors] range of incident angles of light that may be detected by the one or more light detection source [detection to less than the detector's full three dimensional range].

- 7. (AMENDED) The vending system in claim 3 wherein the <u>one or more</u> light emitting source is aligned approximately across from the <u>one or more</u> light <u>detection</u> [detecting] source, wherein the delivery path lies in between the <u>one or more light</u> emitting source and the one or <u>more light detection</u> [detecting] source.
- 8. (AMENDED) The vending system in claim 3 wherein the <u>one or more</u> light emitting source <u>and the one or more light detection source</u> is aligned such that the spacing between <u>detectible beams</u> [each of the one or more detecting sources on the detecting arm] accounts for the smallest product that transitions through the delivery path.
- 9. (AMENDED) The vending system in claim 3 wherein at least two light emitting sources and at least two detecting sources are used, the system further comprising:

a controller that sends a signal to a first one of the [emitters] at least two light emitting sources activating and then deactivating the first [emitter] one of at least two light emitting sources;

a set first time period wherein the signal is cycled by the controller to [the] <u>a</u> next [emitter] <u>emitting source of at least two light emitting sources</u>; and

a second time period wherein [the] <u>an</u> emitter cycle is complete wherein the second time period is determined by a shortest delivery path travel time of a product.

- 10. (AMENDED) The vending system in claim 3 wherein the [emitter's] power of the one or more light emitting source is adjusted to [reduce] compensate for ambient light effects.
- 11. (AMENDED) The vending system in claim 3 where in the [emitter's] power of the one or more light emitting source is adjusted to [reduce] compensate for reflected light effects.

12. (AMENDED) The vending system in claim 4 wherein the logic circuitry further comprises:

an input from the <u>product</u> delivery system; an input from the optical circuitry; and

an output from a comparison circuit, whereby the output comprises of a resulting comparison between the input from the <u>product</u> delivery system and the input from the optical circuitry, wherein the resulting comparison determines if a delivery attempt by the <u>product</u> delivery system resulted in an actual delivery of the product to the receiving position.

- 13. (AMENDED) The vending system in claim [1] 2, wherein the reporting circuitry further comprises [of] a data storage device for storing information concerning the customer['s] order.
- 14. (AMENDED) The <u>vending</u> system in claim [1] 2, wherein the reporting circuitry further comprises a logic circuit for determining whether to offer another vend attempt to the customer based upon a comparison between the [report] <u>result</u> and a predetermined rule.
- 16. (AMENDED) A vending method for determining whether a product is delivered, the method comprising the steps of:

sending a delivery signal to a product delivery system based on a customer[-] ordering event;

monitoring a delivery path that the ordered product travels to reach a product receiving location with a monitoring system located along the delivery path for detecting when the product passes through the delivery path, the monitoring system optically scanning the delivery path for the product transition; and

determining if the product was delivered to the receiving location.

18. (AMENDED) The method of claim 17 wherein the step of transmitting the signal further comprises the steps of:

activating the one or more signal emitting device in a sequential series; and activating the corresponding one or more signal detection device [in the sequential series] corresponding to the activated corresponding emitter.

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- 19. (AMENDED) The method of claim 16 wherein the step of monitoring comprises [of] using an infrared signal.
 - 20. (AMENDED) The method of claim 16 further comprising the steps of:
 attempting a redelivery of the product [at least a] one or more predetermined
 number of attempts, wherein a first attempt to deliver [of] the product failed; and
 providing the customer [a] one or more alternative choices if the redelivery
 attempt of the product failed after the one or more predetermined number of attempts.
- 21. (AMENDED) The method of claim 20 wherein the step of providing the customer with an alternative choice further comprises the steps of:

providing the customer alternatively with a first choice to request a second product; and

providing the customer alternatively with a second choice to request a refund [of the original customer order] associated with the customer ordering event.

- 22. (AMENDED) The method of claim 16 wherein the step of sending a delivery signal comprises[ing] the step of activating the monitoring system to monitor the delivery path.
- 23. (AMENDED) The method of claim 22 further comprising the step of deactivating the [monitoring system's] monitoring at the conclusion of the customer ordering event.
- 24. (AMENDED) A vending machine method to deliver a product, the method comprising the steps of:

determining that a product ordered by a customer was not delivered; counting the number of <u>failed</u> attempts <u>to deliver [that]</u> the product <u>ordered</u> by the customer [was ordered and not delivered]; and

taking an action based on the number of attempts that the product was ordered by the customer but not delivered.



- 25. (AMENDED) The method of claim 24, wherein the <u>step of taking an action [step]</u> further comprises the steps of <u>selectively</u> preventing other orders from occurring for the product <u>until a predetermined event [for a predetermined time]</u> when the number of attempts reaches a predetermined number <u>and selectively disabling a monitoring system until a predetermined event</u> when the number of attempts reaches a predetermined number.
- 26. (AMENDED) The method of claim 24, wherein the <u>step of taking an action [step]</u> further comprises the step of offering a second product alternative[, only].
- 27. (AMENDED) The method of claim 25 further comprising the step of re-enabling the vending machine to accept other orders after [the] a predetermined time has lapsed.
- 28. (AMENDED) The method of claim 25 wherein the <u>step of determining [step]</u> further comprises:

sending a delivery signal to a product delivery system based on a customerordering event;

monitoring a delivery path that the ordered product travels to reach a product receiving location; and

determining if the product was delivered to the receiving location.

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